

Calling 9-1-1



seattle.gov/crime-prevention

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When to Call 9-1-1

- Report all crime in progress and suspicious activity to the Seattle Police Department by calling **9-1-1**.
- Let the call-taker guide the conversation.
- Try to stay calm and answer their questions.
- As long as it is safe, stay on the phone until the call-taker tells you to hang up.
- If the crime has already happened, the danger is over and no one is injured, you can call the non-emergency **206-625-5011** number.
- Property crimes can be reported online.

What the Call Taker May Ask

- What is the exact location of the emergency? Try to give an address or cross street.
- What is happening?
- Are you safe?
- What did the suspect(s) do?
- What does the suspect look like?
Describe from the top down.
- Are there any vehicles involved?
Try to describe them.
- Were there any weapons displayed?

Key Tip:

**If you accidentally call 9-1-1, do not hang up!
Wait for the call-taker and explain you misdialed.**



**SPD Crime
Prevention**
8/2020 V.1

Printing made
possible through the
Seattle Police Foundation

